

## Creating a Positive Work Environment

### *OVERVIEW*

Motivating has always been a challenge. The knowledge and skills found in this program are designed to challenge leaders to find strategies and actions to create a positive work environment for themselves and the employees of their work units.

Producing results based on corporate goals and objectives requires not only that employees know what is expected of them, but that they are engaged and motivated to provide the best results possible. In a positive work environment, people want to produce, to be effective and are proud of their contributions.

Leaders will learn the skills required to deal with the human side of the work environment -- what makes employees want to contribute to achieving results.

### *OBJECTIVES*

Upon completion of this 1 day workshop, participants should be able to:

1. define motivation
2. identify what motivates people and relate the impact of motivation to organization effectiveness
3. develop an understanding of the basic needs of people in the work environment;
4. identify the inter-relationship of job satisfaction, motivation and productivity
5. define by employee, job satisfaction
6. distinguish between job enlargement and job enrichment
7. list the benefits of job satisfaction to the organization, the leader and the employee
8. understand how Maslow's Needs Hierarchy relates to the work environment
9. and demonstrate the 3 C's; Creating Challenge, Maximizing Contribution and Building Commitment in a positive work environment